

MODULE 3 – Generic sample survey for IMT public transport user

Introduction:

My name is _____. I am conducting a survey of IMT public transportation users for _____.
May I ask you a few questions?

Questionnaire:

1. What is the purpose of your travel today?

- job employment
- education/training
- taking the children to/from school
- accessing health or other social services
- marketing/shopping
- visiting friends/relatives
- other

2. Where did you start this journey?

3. Did you start today's trip at a pick up point near your house? If not, why not?

4. How many minutes did you walk to your first pick up point?

5. How many different modes of transport have you used/taken to get to this point?

6. What is your final destination on this trip?

7. Will the vehicle you take from here get you to your final destination? If not, how many more vehicles will you take to get there?

8. Including walking to the bus stop, how many stages are there in your trip, from your point of departure to your final destination?

9. How many minutes have you been waiting here for transport?

10. Including walking and waiting, how long will it take you to go from your point of departure to your final destination?

11.

a. What mode of transport are you waiting for now?

- bus
- minibus
- trolley
- taxi
- informal/private sector transport
- non-motorized transport (rickshaw, bicycle taxi)
- whatever arrives first
- other

b. Is this an expensive or inexpensive mode of transport?

12. What factors influence or determine your choice of transport mode?

- routing
- scheduling
- fare cost
- purpose of travel

safety/security

13. Do available transport routers affect your decisions about any of the following activities?

job employment

education/training

taking children to/from school

accessing health or social services